

## **Access Statement**

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### **Introduction**

Ocean Lodge is a 3 star Guest House situated in Swanage Town centre, approximately 60 metres from the High Street, close to shops restaurants, bars and the beach. Ocean Lodge was built around the turn of the century and lacks the facilities of a modern building, being set over 3 floors with steps up to the front entrance. It is not suitable for guests requiring wheelchair access or for those with restricted mobility. There are no ground floor bedrooms.

### **Pre-Arrival**

Bookings for Ocean Lodge can be made by: telephone, fax, Royal Mail, or e-mail via our website. Large print booking forms can be made available if required. We are not able to accommodate animals.

### **Arrival & Car Parking Facilities**

Check- in times are between 11.00am - 1.00pm or between 5.00pm - 9.00pm. If you need to check-in outside these times you may do so by prior arrangement.

Once checked-in you will be given a key to come and go as you please.

Ocean Lodge is situated 60 metres from Swanage High Street on Park Road. No private parking facilities are available, although the road has free unlimited parking. Park Road itself is on a steep hill with Ocean Lodge being at the lower end of the hill. There is a public car park 200metres away along a level pathway for which metered charges apply. Public transport serves the town with buses running from Bournemouth and Poole bus stations (Dorset & Wilts bus service ; 01020 673555 - <http://www.wdbus.co.uk>). The bus station is a 500 metre walk from Ocean Lodge. Alternatively, taxis are available from the station.

### **Main Entrance & Reception**

To access the Ocean Lodge reception there are 5 steps of 14cm height and 30cm depth to the main front door, at the left hand side of the steps is a hand rail . The main door being 7ft high and 90cm wide and there is a front door bell on the right hand side, an inner door of 7ft height and 83cm wide. Once through the inner door the dining room is situated on the right with a bell on the side of the dining room door for guests to use if they need us for assistance during their stay. This access is unsuitable for wheelchairs or for guests with limited mobility. The entrance is well lit with a bright light above the front door. A pen and paper is available on arrival. We can assist with guests' luggage.

### **Public Areas - General (Internal)**

There are no public areas at Ocean Lodge.

### **Public Areas – WC**

There are no public WCs at Ocean Lodge.

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### **Restaurant / Dining Room, Bar & Lounges, Take Away & Café**

The dining room is situated on the ground floor, with access through a 83cm wide door. Dining room furniture is movable, none of the chairs have arms. Breakfast is included in the cost of accommodation. Cereal, fruit juice, fresh fruit and yogurt is set out for guests to help themselves, followed by a full English , fruit/herbal tea tea/fresh coffee and toast is served at each table. The choice is usually offered verbally, but a menu is available if required with a large print option. With prior notice Ocean Lodge is able to accommodate most special dietary requirements.

### **Laundry**

Ocean Lodge does not have a laundry facility, an iron and ironing board is available for use on request.

### **Shop**

Ocean Lodge does not have a shop.

### **Treatment room/s**

Ocean Lodge does not have treatment rooms

### **Leisure Facilities**

Ocean Lodge does not have leisure facilities

### **Outdoor Facilities**

Ocean Lodge does not have outdoor facilities

### **Conference & Meeting Rooms, Banqueting, Clubs, Entertainment**

Ocean Lodge does not have conference, meeting rooms. banqueting, clubs or entertainment

### **Bedrooms**

There are 13 steps up to a small landing and another 6 steps up to the 1st floor, there are 3 bedrooms on this floor. There are 10 steps up to the next bedroom and then 9 more to the last 2 bedrooms. All floors are well lit and equipped with emergency lighting. Each floor has a fire extinguisher, a fire alarm and smoke detectors. Each room is equipped with a digital television and all have freeview, teletext, radio and remote controls. All bedrooms have tea/coffee making facilities with hot chocolate sachets and biscuits, hairdryer, complimentary shampoo, shower gel and soap, alarm clocks available on request. Each bedroom has a smoke detector. The house is centrally heated and the radiators can be controlled in each room.

### **Bathroom, Shower-room & WC [Ensuite or Shared]**

All family and double rooms have ensuite bathrooms. The single bedroom has a shower and basin in the room and a separate toilet on the floor above which is for this rooms sole use and is kept locked at all times. Bathrooms all have standard fittings with hand rails but no special equipment for guests with restricted mobility or impaired sight.

### **Self-Catering Kitchen**

N/A

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**Caravans, Holiday Homes & Twin Units**

N/A

**Touring Facilities (Holiday Parks)**

N/A

**Boats - Narrow Boat, Cruiser & Hotel Boat**

N/A

**Attractions (Displays, exhibits, rides etc.)**

N/A

**Grounds and Gardens**

Ocean Lodge does not have grounds or gardens for guests use.

**Additional Information**

N/A

**Contact Information**

Address:

Ocean Lodge  
3 Park Road  
Swanage  
Dorset  
BH19 2AA

Telephone: 01929 422805

Fax: 01929 425225

Email: [stay@oceanlodgeswanage.co.uk](mailto:stay@oceanlodgeswanage.co.uk)

Website: [www.oceanlodgeswanage.co.uk](http://www.oceanlodgeswanage.co.uk)

Local accessible taxi numbers: 01929 427755 and 01929 421122 - 425350

When we are not at home the landline telephone is diverted to our mobile.

**Future Plans**

Over the next 2-3 years we hope to further enhance the rooms.

**We welcome your feedback to help us continuously improve. If you have any comments please call us on 01929 422805 or email [stay@oceanlodgeswanage.co.uk](mailto:stay@oceanlodgeswanage.co.uk).**

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**Created: 01/03/2009**